

CODY EDWARDS

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Objective To acquire a position in customer service that combines my skills from education and work in theatre, service experience in both retail and restaurants, and a growing passion for wine.

Education James Madison University, Harrisonburg, VA
Bachelor of Arts, May, 2019 - Major: Musical Theatre, Minor: Music

Related Work Experience

Server/ Assistant to the Sommelier, Riverstone Chophouse December 2020 - Present

- Memorize extensive unlisted menu items and additions, and be able to effectively communicate them to guests
- Assist in sampling, purchasing, and inventory of wine for the restaurant
- Provide service that goes above and beyond what is expected, including a high level of professionalism, enthusiasm, and personability

Server, Fin & Tonic July 2020 - December 2020

- Curate a unique experience for guests who may not be used to a fine-dining environment
- Demonstrate knowledge of current menu items, ingredients/preparation, including specials
- Assist patrons in navigating the extensive 50+ wine, craft beer, and cocktail list, including appropriate food/wine pairings
- Maintain a high level of sanitation through routine cleaning of all surfaces and tableware

Sever/ Performer, Riverside Center for the Performing Arts August 2019 - March 2020

- Develop, rehearse, and perform with varying cast sizes on multiple productions
- Serve patrons meal and drink service, handle transactions, and assist in maintaining a welcoming environment at Riverside
- Use effective time management between serving patrons, and preparing/ performing

Retail, Nauticus Museum Gift Shop May 2013 - Dec 2016

- Assist visitors to the Nauticus gift shop and monitor transactions
- Memorize many historical facts about the museum and knowledge of the surrounding area
- Maintain the appearance of the Banana Pier Gift Shop and its merchandise inventory

Special Skills Proficient memorization - Able multi-tasker - Excellent written & oral communication skills - Self-starter - Extremely charismatic - Efficient team member - Knowledge of wine/ beer

References

Travis Kendrick

Director of Education
Mill Mountain Theatre
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Robert Gregory

Front of House Manager
Fin & Tonic
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Hank Foiles

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